

Carrier Name	Small Group	Large Group
Aetna	Regular Mail and Overnight mailing	(Regular Mail)
	addresses depend on where the group	Lockbox: 911408
	is located, and if they are on the new or	PO Box 31001-1408
	old Aetna billing system.	Pasadena, CA. 91110-1408
	Binder checks are given the same	(Overnight)
	address of where new case	PNC Bank c/o Aetna Life Insurance Company
	submissions go. Once the first bill	Attn: Lockbox #31001-1408
	generates, then the specific mailing	465 North Halstead, Suite 160
	address can be advised.	Pasadena, CA. 91007
AIG Benefit	(Regular Mail)	
Solutions	PO Box 30066	
Columbia	Tampa, FL. 33630-1650	
	(No overnight option)	
Anthem Blue Cross	(Regular Mail)	Regular Mail mailing addresses depend on
	PO Box 54630	where the group is located, and the assigned
	Los Angeles, CA. 90054-0630	Anthem Sales Representative.
	(Overnight)	Binder checks are given the same address of
	c/o Small Group Membership	where new case submissions go. Once the
	2000 Corporate Center Drive	first bill generates, then the specific mailing
	Newbury Park, CA. 91320	address can be advised.
	The following addresses are to be	(No overnight option)
	used only for Dental Prime &	
	Complete payments	The following addresses are to be used
		only for Dental Prime & Complete
	(Regular Mail)	payments
	Anthem Dental	
	PO Box 202837	(Regular Mail)
	Dept. 83711	Anthem Dental
	Dallas, TX. 75320-2837	PO Box 202837
	(0 11)	Dept. 83711
	(Overnight)	Dallas, TX. 75320-2837
	Anthem Dental	(0 : 10)
	2975 Regent Blvd.	(Overnight)
	PO Box 202837-83711	Anthem Dental
	Irving, TX. 75063	2975 Regent Blvd.
		PO Box 202837-83711
		Irving, TX. 75063





Carrier Name	Small Group	Large Group
Blue Shield of	(Regular Mail)	N/A
California	Blue Shield of California	
	File 55331	
	Los Angeles, CA. 90074-5331	
	(Overnight)	
	Blue Shield of California	
	Attention: Cash Operations	
	3021 Reynolds Ranch Parkway	
	Lodi, CA. 94240	
California Choice	(Regular Mail/Overnight)	
	721 South Parker Street, Suite 200	
	Orange, CA. 92868	
Cigna	Billing information is provided on a case by case basis. The processes and addresse	
	are different for the different lines of co	overage and funding types.
Delta Dental(Allied	(Regular Mail/Overnight)	
Administrators)	633 Battery Street, 2nd Floor	
<u> </u>	San Francisco, CA. 94111	
Guardian	(Regular Mail)	
	P.O. Box 677458	
	Dallas, TX. 75267-7458	
	(Overnight)	
	(Overnight) PNC Bank C/O Guardian – Appleton	
	Lockbox #677458	
	1200 East Campbell Road, Suite 108	
	Richardson, TX. 75081	
Health Net	(Medical/Dental/Vision/Regular Mail)	
Health Net	File #52617	
	Los Angeles, CA. 90074-2617	
	(Medical/Dental/Vision/Overnight)	
	11971 Foundation Place	
	Building C, Second Floor	
	Rancho Cordova, CA. 95670	
	(Life/Regular Mail)	
	PO Box 515242	
	Los Angeles, CA. 90051	
	(Life/Overnight)	
	Mailstop Code 100-04-06	
	21281 Burbank Blvd.	
	Woodland Hills, CA. 91362	





Carrier Name	Small Group	Large Group
HSA California	(Regular Mail/Overnight) 721 South Parker Street, Suite 200 Orange, CA. 92868	N/A
Humana	(Regular Mail) PO Box 0884 Carol Stream, IL. 60132	
	(Overnight) 1100 Employers Blvd. Green Bay, WI. 54344	
Kaiser Permanente	(Regular Mail) File Number 5915 Los Angeles, CA. 90074-5915 (No overnight option)	N/A
Kaiser Permanente Choice Solution	(Regular Mail/Overnight) 721 South Parker Street, Suite 200 Orange, CA. 92868	N/A
MetLife (Dental/Vision)	(Regular Mail) PO Box 804466 Kansas City, MO 64180 (Overnight) Commerce Bank 811 Main Street, 7 th Floor Kansas City, MO. 64105-2005	
Principal Dental	(Regular Mail) PO Box 10372 Des Moines, IA. 50306-0372 (Overnight) 3025 West College Grand Island, NE. 68803-1706	
SeeChange Health	(Regular Mail) Department 8899 Los Angeles, CA. 90084-8899 (Overnight) Lockbox Services Department 8899 3440 Flair Drive	
	El Monte, CA. 91731	





Carrier Name	Small Group	Large Group	
Sharp Health Plan	(Regular Mail) File 57248 Los Angeles, CA. 90074-7248		
	(Overnight – weekend deliveries not available) 8520 Tech Way, Suite 200		
	San Diego, CA 92123-1450		
Sterling SIA	(Regular Mail/Overnight) 475 14th Street, Suite 650 Oakland, CA. 94612		
UnitedHealthCare	2-99 Employer Groups		
	(Regular Mail) For PPO only or standalone ancillary: UnitedHealthcare Department CH 10151 Palatine, IL 60055-0151		
	For HMO or HMO/PPO groups: UnitedHealthcare DEPT 3118 Los Angeles, CA 90084-3118		
	(Overnight) For PPO only or standalone ancillary: UnitedHealthcare Insurance Company PRIM 5505 N Cumberland Ave. Suite 307 Chicago, IL 60656	ME Lockbox 10151	
	For HMO or HMO/PPO groups: UnitedHealthcare of California Wells Fargo Bank Lockbox- E2001-049 3440 Flair Drive El Monte, CA 91731 Dept 1346		
	Pay by Phone: (888) 842-4571 – PPO only or standalone ancillary (800)-591-9911 – HMO or HMO/PPO groups		





Carrier Name	Small Group	Large Group
VSP Existing business	(Regular mail) PO Box 3100 Newport Beach, CA. 92658-9027	
written prior to 6/1/13	(Overnight) 2505 McCabe Way Irvine, CA. 92614-6243	
Existing business written 6/1/13 or later	(Regular mail/Overnight) HealthSmart Benefit Solutions, Inc. Lockbox 6054 PO Box 17768 Denver, CO. 80217-0768	

